



PRIVACY POLICY

Last updated: 11 August 2025

1. Introduction

TeraHash (“**TeraHash**”, “**We**”, “**Us**”, “**Company**”) respects and values your (“**User**”, “**You**”) privacy and does everything reasonably possible to safeguard your Personal Data (*as defined below*).

In this Privacy Policy (“**Policy**”) We detail the scope of data We collect, the reasons for its collection, the ways We use it and the third-party partners with whom Your data may be shared.

This Policy forms an integral part of the TeraHash Terms of Use (“**Terms**”). Please review this Policy carefully and contact Us if you have any questions or need further clarification.

2. Definitions

“**Platform**” – all websites, subdomains, web interfaces, APIs, command-line tools, mobile or desktop applications and smart contracts published or maintained by TeraHash and accessible via *terahash.co* or any successor domain.

“**Services**” – any functionality offered through the Platform, including — but not limited to — staking, mining, delegating hash-rate, claiming rewards, governance voting and etc.

“**We**” / “**Us**” / “**Our**” – TeraHash acting through its legal entities, contributors and service providers responsible for the Platform.

“**You**” / “**User**” – any natural or legal person who meets the eligibility criteria set forth in the TeraHash Terms of Use and interacts with the Platform or Services, whether by connecting a compatible blockchain wallet, viewing content or submitting data.

“**Personal Data**” – any information relating to an identified or identifiable natural person that is (i) provided by You to Us, (ii) automatically collected through the Platform, (iii) submitted for KYC/AML verification or (iv) obtained from authorised third parties.

“**Processing**” – any operation or set of operations performed on Personal Data, whether or not by automated means, including collection, recording, organisation, storage, alteration, retrieval, consultation, use, disclosure, erasure or destruction.

3. What are our purposes to Collect Personal Data?



We collect the aforementioned Personal Data for the following purposes:

No.	Personal Data	Collection Purpose
1.	Communication Data	To provide You with relevant feedback. To contact You for administrative reasons, provide You information on Our other services.
2.	Automatically Collected Data	To ensure network and information security. To ensure normal functioning of the Platform. To enhance Your user experience. To indicate the errors and weak points of the Platform and develop it.
3.	Verification Data	To conduct AML/KYC Verification and ensure our compliance with AML/CTF regulations.

We will only use Your Personal Data for the purposes for which We collected it, unless We reasonably consider that We need to use it for another reason and that reason is compatible with the original purpose, or we are obliged to process Your data by applicable laws or court/enforceable orders. Where we need to use Your Personal Data for an unrelated purpose, we will notify You and We will explain the legal basis which allows us to do so.

4. How Long Do We Keep Your Personal Data?

We will keep Your Personal Data for no longer than it is necessary for that purpose or its collection. Generally, We will retain and delete Your Personal Data as follows:

No.	Personal Data	Retention Period
1.	Communication Data	We keep it until the moment We provided You with feedback.
2.	Automatically Collected Data	We retain it for up to twelve (12) months, unless a longer period is required for security or legal purposes.
3.	Verification Data	We keep it for five (5) years or such other minimum retention period that may be prescribed by the law.

Please note, that We can keep Your Personal Data for a longer period where it is required by the relevant laws and regulations. We may retain some of the Personal Data after You cease using the Platform in order to deter fraud, by ensuring that persons who try to commit fraud will not be able to avoid detection simply by closing their account and opening a new account and to comply with Our legal obligations.



5. What is the Legal Basis for Processing Personal Data?

We process your Personal Data in accordance with applicable privacy and data-protection laws. Where stricter requirements apply in your jurisdiction, we will comply with those requirements.

Generally, we rely on the following legal grounds for processing your Personal Data:

Consent. You may give explicit consent for certain processing activities (e.g. marketing communications or non-essential cookies). Consent is voluntary and may be withdrawn at any time; withdrawal applies only to future processing and does not affect the lawfulness of processing carried out before withdrawal.

Performance of a contract. Processing that is necessary to fulfil our obligations under the TeraHash Terms of Use or to take steps at your request prior to entering into those Terms (for example, to set up your account, distribute staking rewards or send transaction notifications).

Legitimate interests. Processing that is necessary for our legitimate interests in operating, maintaining and improving the Protocol and Platform (such as fraud prevention, network security, analytics and feature development), provided that your rights and interests do not override those interests.

Legal obligations. Processing that is necessary to comply with legal or regulatory requirements (for example, anti-money-laundering (AML/CTF) checks, tax reporting or responding to lawful government or court orders).

6. Do We Transfer or Share Your Personal Data To (With) Others?

We sometimes need to share Personal Data We process with third parties. Please find below the list of the limited third parties with whom We may share Your Personal Data:

1. Business partners, suppliers and sub-contractors in order to provide Your Services.

We require all affiliated entities to respect the security of Your Personal Data and to treat it in accordance with the law. We do not allow them to use Your Personal Data for their own purposes and only permit them to process Your Personal Data for specified purposes and in accordance with our documented instructions. Please note, third-party service providers do not fall under the criteria of affiliated entities. We do not share Your Personal Data with them.

2. Courts and(or) government authorities and(or) law enforcement officials in cases where it is required by the laws and regulations.

We will only use and share Your Personal Data where it is necessary for Us to lawfully carry out our business activities.



3. Analytics and search engine providers that assist the Company in the improvement and optimization of the Platform.

We can guarantee You, that We will not sell, exchange or share with any third parties Your Personal Data without Your express consent.

7. Do We Transfer Your Personal Data Overseas?

In order to facilitate our global operations, Our Company may use the services of overseas data processing service providers, unless Your jurisdiction laws and regulations limit such data transfer.

We hereby warrant You that We will only transfer Your Personal Data to countries that have been deemed to provide an adequate level of protection for Personal data by the European Commission. We will make all possible efforts to ensure protection of Your Personal Data in accordance with this Privacy Policy wherever Your Personal Data is processed and will take appropriate contractual or other steps to protect the relevant Personal Data in accordance with applicable laws.

Where our service providers are located in jurisdictions that may not offer the same privacy protections as your own, we implement appropriate safeguards for such transfers, including robust contractual commitments, data-transfer terms and where relevant additional technical and organizational measures designed to protect your Personal Data.

8. How We Secure Your Personal Data?

We have implemented a number of technical, organizational and administrative measures to ensure the confidentiality, integrity, availability and privacy of Your Personal Data and to protect Your Personal Data from loss, theft, unauthorised access, misuse, alteration or destruction which are generally accepted by the industry to protect the Personal Data in its possession.

These measures include, but are not limited to the implementation of current security technologies: Secure Sockets Layered (SSL) technology to ensure that Your Personal Data is fully encrypted and sent across the Internet securely, secure coding principles and regular penetration testing.

Only authorized Company personnel have access to the Personal Data and these personnel are required to treat the Personal Data as confidential. The security measures in place will, from time to time, be reviewed in line with legal and technical developments.

Your Rights

Your principal rights as the Personal Data subject include the following:

1. **Right to access Personal Data.** You may request Us to provide You a copy of Your Personal Data that we have access to. We will provide You with such information within a reasonable time period and may require You to compensate for the expenses associated with gathering the



information.

2. **Right to Personal Data rectification.** You may request Us to rectify or update any of Your Personal Data. You can do this with the use of relevant Platform functionality or by contacting us directly. The Company reserves the right to reject personal assistance where rectification of Personal Data is available through the Platform functionality.
3. **Right to Personal Data deletion.** You may request Us to erase Your Personal Data, subject to applicable law. Please note, that in some cases We will automatically delete Your Personal Data when You close Your Account. However, if You close Your Account, We will not use Your Personal Data for any further purposes, nor share it with third parties, except as required by the law. Please note, that we may not always be able to comply with Your request of erasure for specific legal reasons which will be notified to You, if applicable, at the time of Your request.
4. **Right to withdraw consent.** To the extent the processing of Your Personal Data is based only on Your consent, You may withdraw Your consent at any time. This will not affect the lawfulness of any processing which was carried out before the withdrawal. Please note, any processing activities that are not based on Your consent will remain unaffected.
5. **Right to restrict processing.** In some jurisdictions, applicable law may give You the right to restrict or object to Us processing or transferring Your Personal Data under certain circumstances. We may continue to process Your Personal Data if it is necessary for the defense of legal claims, or for any other exceptions permitted by applicable law.

Kindly note that none of the aforementioned rights are absolute, meaning that they must generally be weighed against Our own legal obligations and legitimate interests. If a decision is taken to override Your request, You will be informed of this by Us along with the reasons for our decision.

9. Links to other Websites

The Platform may contain links to external websites/platforms maintained by third-party service providers, whose Personal Data and privacy practices differ from Ours. TeraHash is not responsible or liable for the Personal Data or privacy practices employed by such third parties. We strongly recommend You read the privacy statements of all third party websites before using those websites or submitting any Personal Data or other information through them.

10. Policy Amendment

This Policy may be revised, updated and/or amended at any time without prior notice at the Company's discretion. If such amendments are made, the date when this Policy was updated will be displayed on the first page of the Policy. You undertake, at your own risk, to keep yourself updated with Policy amendments. We strongly recommend that you: (i) note the date of last update on first reading and whenever the Policy changes and (ii) visit the relevant page of the Platform regularly to review the entire Policy after any change to the update date.

By using the Platform, You automatically confirm your consent to this Policy in its applicable parts. If



You do not agree with this Policy, we strongly recommend that You stop using TeraHash and our Services. After posting the updated version of the Policy on the Platform, further use of the Platform will be considered acceptance of the terms of the updated Policy.

11. Contact Us

If anything remains unclear in this Policy, we will be happy to clarify its provisions. You can also use the contact details provided below for any query related to this Policy.

For questions related to this Policy, please contact us via email service@terahash.xyz.